

Exhibit C

Dark &
Darker

Terence 09/26/2022 9:50 AM

@everyone We hit the max capacity currently offered to us by AWS. We've put in a request to increase our capacity but it may take up to a day for their response. We are truly sorry that we didn't prepare enough for this response.

There is a manual solution that can help out a lot. Right now the US East server is overloaded. We ask players that can choose US West or EU to pick that regional server if possible to offset the load.

Thanks for your help! (edited)

